

Types of Enhanced Bus Transit Services

Enhanced Fixed-Route Bus Transit Services

Deviated-Fixed Route Transit Service: A deviated-fixed route service offers buses or vans that travel along a specific route with scheduled stops with the flexibility to deviate from the set route in order to connect a rider to a destination off the normal bus route. Deviations are limited based on distance, which is often three-quarters of a mile. Once the rider has been picked up or dropped off, the bus or van will return to its regular route. A deviated-fixed route is an example of a **hybrid transit service** that combines elements of both fixed-route and demand-response transit service.

Point-Deviation Transit Service: Point-deviation transit services offer scheduled stops at designated bus stops while also fulfilling demand-response reservations between scheduled stops at the designated points. Point-deviation transit service offers riders the option of either catching the bus at a designated stop at the pre-scheduled time or by calling ahead to schedule a ride to or from a non-designated location. Point-deviation is an example of a **hybrid transit service** that combines elements of both fixed-route and demand-response transit service.

Service Route Transit Service: Service route transit service offers a designated, fixed route with flexible stops. Buses travel along a specific route, allowing riders to hail a ride to any point on the route. Service route transit buses do not make scheduled stops anywhere along the route. Service route transit is an example of a **hybrid transit service** that combines elements of both fixed-route and demand-response transit service.

Shuttle/Night Shuttle: A shuttle bus or night shuttle provides targeted groups, such as low-income workers, with direct connections between two points, which can be either designated or flexible depending on the service designed to fit community needs. Shuttles can run on either a designated route or on flexible routes determined by rides scheduled by users. For example, a shuttle could run on a designated route with stops at designated employment centers for pick-ups with deviated stops for drop-offs based on rider needs. Shuttles are an example of a **hybrid transit service** that combines elements of both fixed-route and demand-response transit service.

Feeder Routes/Circulator Routes: Feeder/Circular route transit service offers fixed-route bus transit service that links outlying areas to a main transit line. Examples of outlying areas include neighborhoods or job sites that are not included on a fixed-route service route but require service. Feeder/Circulator routes connect riders to a designated stop on the main fixed-route service.

Express Fixed-Route Service: Express fixed-route transit service offers quicker fixed-route bus transit service with fewer stops and usually serves commuters.

Park and Ride Transit Service: Park and Ride transit services allow commuters to park their personal vehicle in a designated parking area and access public transportation services for connection to job sites. Park and ride services operate alongside regular-fixed route, alternative fixed-route, express fixed-route, and shuttle services, depending on community needs.

Enhanced Demand-Response Transit Services

Dial-A-Ride Demand-Response Service: Dial-a-ride demand-response service allows riders to schedule trips via the telephone or online on the same day the trip is needed rather than by calling ahead 24- to 48-hours in advance. Dial-a-ride offers enhanced demand-response service by providing riders with more flexibility in scheduling rides.

Door-to-Door Demand-Response Service: Door-to-door transit service offers enhanced demand-response service by allowing drivers to escort riders to and from their doors. Door-to-door service is offered for mobility-challenged individuals. Drivers will not enter the riders home.

Door-Through-Door Demand-Response Service: Door-through-door transit service offers enhanced demand-response service by allowing drivers to escort riders into and out of their homes. Door-through-door service is offered for mobility-challenged individuals who are unable to access transportation services without additional help. Drivers will also carry belongings to and from the home.

Escorted Demand-Response Service: Escorted demand-response service offers riders who need assistance due to mobility-issues the opportunity to have an escort assist them throughout the trip. Escorted services can include door-to-door or door-through-door services, but also services that allow riders to have a care-worker ride with them.

